

FIG.1

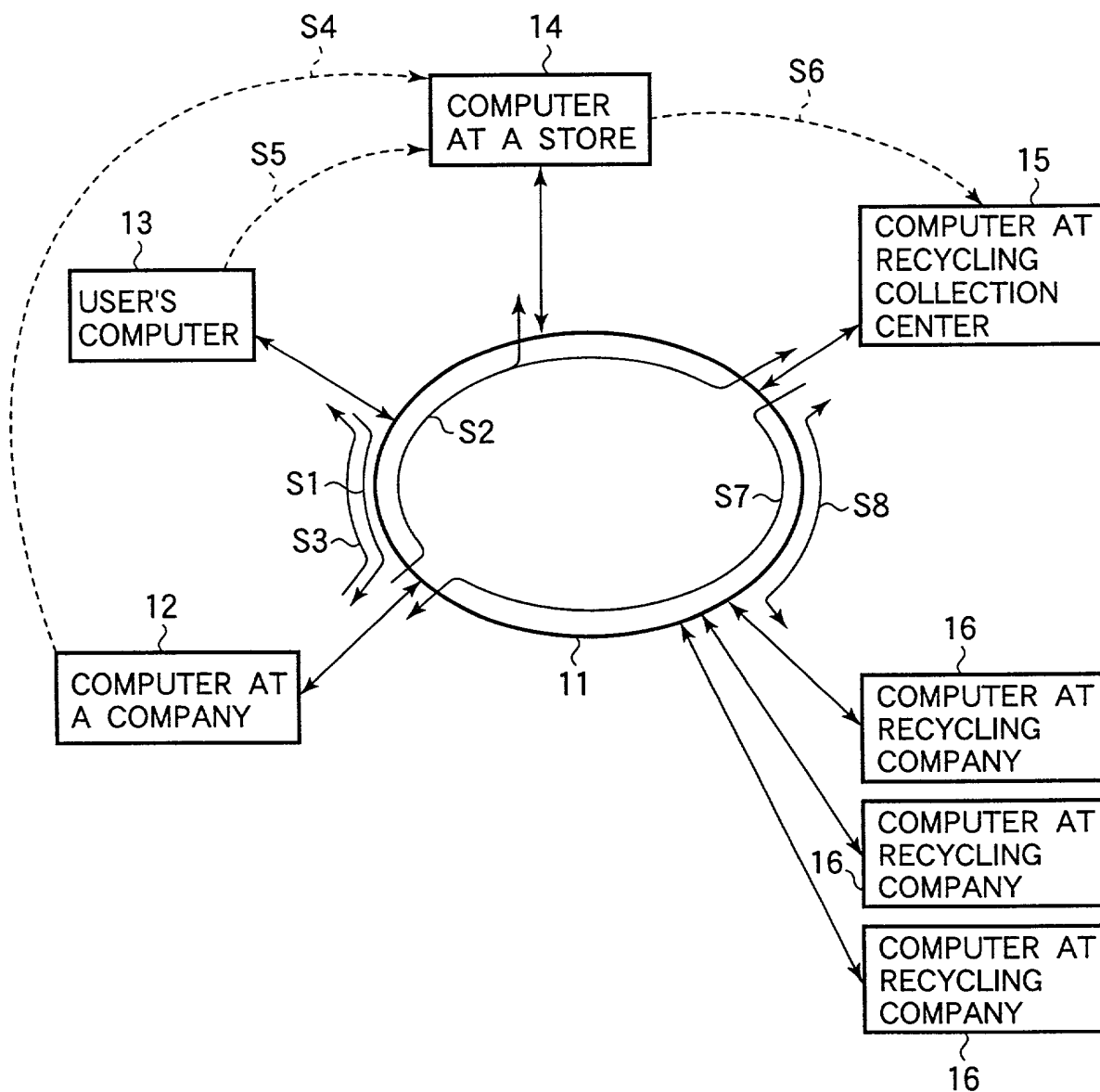


FIG.2

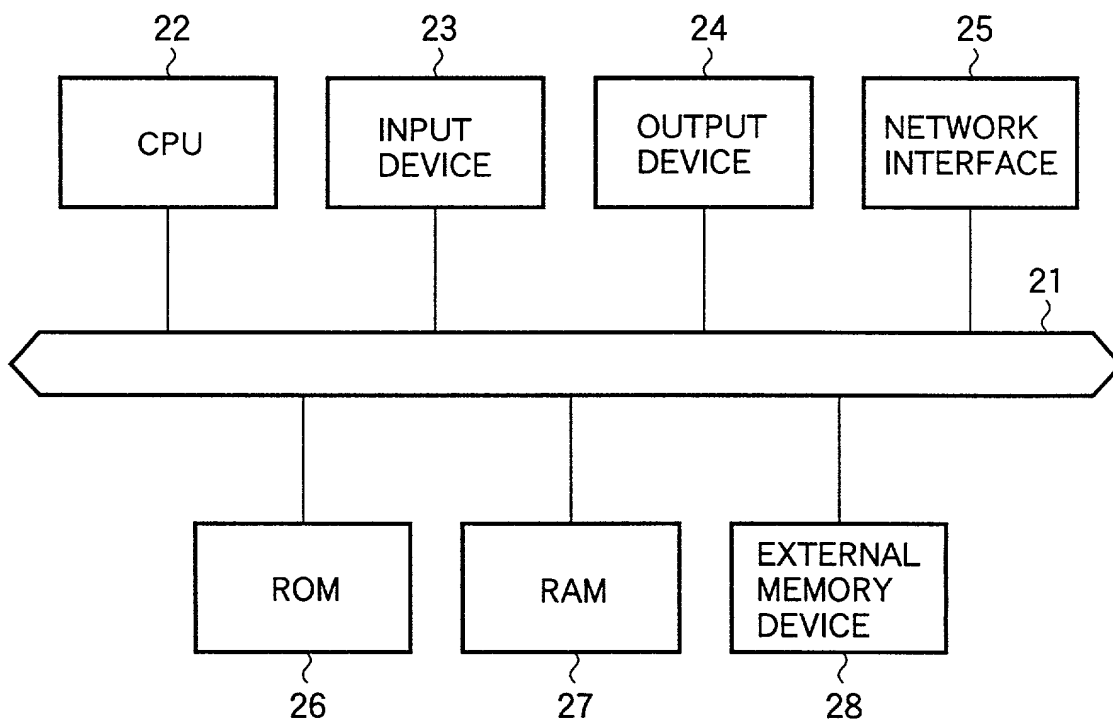
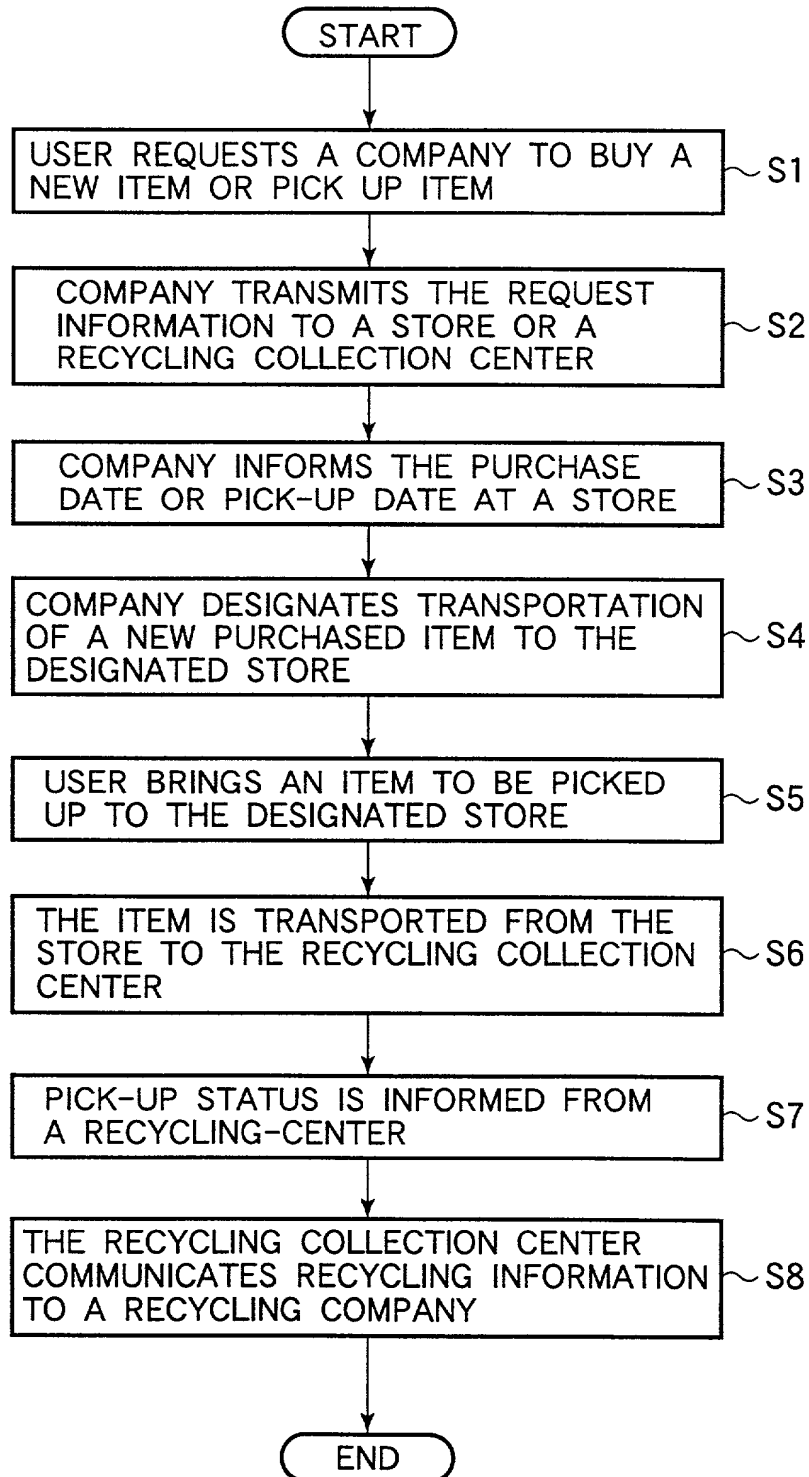


FIG.3



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FIG.4

USER REQUEST VIEW

<u>REQUEST ITEM</u>	<u>YOUR NAME</u>
41 { <input checked="" type="radio"/> PICK-UP AND BUY NEW ITEM <input type="radio"/> PICK-UP ONLY }	*** 45
<u>NEW PURCHASED ITEM</u>	<u>YOUR ADDRESS</u>
42 PRINTER A ▼	*** 46
<u>PICK-UP ITEM</u>	<u>YOUR E-MAIL ADDRESS</u>
43 PRINTER B ▼	*** 47
<u>PAYMENT</u>	PICK-UP AND BUY NEW ITEM OR PICK-UP PLACE (STORE NAME)
44 { <input checked="" type="radio"/> CASH <input type="radio"/> CREDIT CARD }	AT STORE X ▼ 48
44a { <input type="text"/> }	49a { SEND REQUEST } 49b { CANCEL }

FIG. 5

51a USER REGISTER NUMBER	51b USER NAME	51c A PLACE TO BUY NEW ITEM OR PICK-UP ITEM	51d PICK-UP ITEM	51e PICK-UP STATUS	51f PICK-UP DATE
1	XXXX	STORE X	PRINTER A	FINISHED	2000/05/20
2	OOOO	STORE Y	PRINTER B	NOT YET	